

## Parent Partnership Policy

We believe that in order for children to receive quality care and early learning that meets their individual needs, parents and staff need to work together in close partnership. The nursery team welcomes parents as partners and this relationship needs to be built on trust and understanding. It is important that we, as practitioners are able to support parents in an open and sensitive manner.

Aston University Nursery wishes to ensure parents are an integral part of the care, learning and development within the nursery.

Our policy is to:

- Recognise and support parents as their child's first and most important educators, and to welcome them into the life of the nursery
- Generate confidence and encourage parents to trust their own instincts and judgement regarding their own child
- Welcome all parents into the nursery at any time
- Welcome nursing mothers and provide a comfortable place for them to breastfeed
- Ensure that all parents are aware of the nursery's policies and procedures.
- Maintain regular contact with parents to help us build a secure and beneficial working relationship for their children
- Inform parents about nursery activities and events through letters, emails, newsletters, the parents notice board and the parent portal
- Operate a key person system to enable a close working relationship with all parents. Support two-way information sharing regarding each child's individual needs both in nursery and at home
- Consider, discuss and pay due regard to all suggestions from parents concerning the care, learning and development of their child
- Inform all parents of the systems for registering queries, compliments, complaints or suggestions, and to check that these systems are understood by parents. All parents have access to our written complaints procedure
- Provide workshops for parents to introduce them to different aspects of the Early Years Foundation Stage and provide guidance in how they can support their children in their learning and development at home
- We will hold Parents Evenings every six months to provide an opportunity for parents to meet with their child's key person and discuss their learning and development
- We encourage parents to contribute to their child's Learning Journeys through written or verbal observations. Parents are also provided with the opportunity to add to this during parent's evenings
- Provide a written contract between the parent(s) and the nursery regarding the terms and conditions of acceptance of a nursery place

- Support parents by signposting them to the appropriate professionals or agencies if we are unable to provide the assistance they need
- Work with other professionals and agencies to provide integrated support for the family as and when required

Internal use only

<b>This policy was adopted on</b>	June 22
<b>Signed on behalf of the nursery</b>	
<b>Date disseminated to staff</b>	
<b>Date for review</b>	June 23