

Introduction

Aston University is a long-established research-active institution, known for its world-class teaching quality and strong links to industry and the professions.

Founded in 1895, and a university since 1966, we are an inclusive, forward-thinking and diverse institution. We are deeply committed to ensuring all our students can maximise their achievements, evidenced by being ranked 2nd in the UK for contributing to social mobility, which measures the distance, both academically and economically, which we help our students to travel (HEPI, English Social Mobility Index, 2022).

The 2023 Guardian University Guide ranks Aston University at 22nd, up from 25th in 2022; Aston is one of the top 30% of Global institutions in the 2024 QS World University ranking. We are also a former Guardian University of the Year in 2020 and Outstanding Entrepreneurial University 2020.

We are very proud of the reasons to choose us including:

- **Highly paid graduates:** with the support of our award winning Careers and Placements team, and our integrated work/ study placements, our graduates are among the highest paid in the country, ranked 20th for earnings 5 years after graduation, with a median salary of £33,200 (LEO, 2021).
- **Retention of students:** we have one of the best retention levels in the sector, on a par with many highly-selective universities.
- **Reducing inequalities:** we focus on enabling students from all backgrounds to achieve their potential, 59% of our students achieving a 2:1 or above are from Black, Asian and Minority Ethnic (BAME) backgrounds.
- **Embedding sustainability:** we are among the 'greenest' universities in the UK and is in the top 30 of the People and Planet University Green League, 2023. We are committed to delivering our usual high academic standards and maintaining the quality of the Aston learning experience.
- **A top 20 Students' Union:** Aston Students' Union ranked 17 in the 2023 WhatUni League Table. Aston Students' Union are key partners with Aston University in supporting our students through their student journey. They oversee the student representative system that enables students to feed back on their course whilst studying with us, they support a large number of student societies and in 2023 they brought back the annual end of year student festival, Astonbury which will now be an annual event.
- **Blended learning experience:** allows you to benefit from a rich mix of in person (on campus) learning, together with some asynchronous and synchronous online learning.

A blended learning experience provides the best of both worlds, with the opportunity to engage with other students and staff on campus through learning activities such as seminars, workshops, discussions groups, practical and laboratory work; but also virtually, with the ability to do some learning more flexibly online at times that best suit around individual circumstances.

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As a new student, you will be automatically enrolled on the 'Get Ahead' programme, an engaging online learning platform aimed at giving you the best possible start to university life and study. The programme offers a blend of flexible learning content and 'live' online sessions to ensure that you are prepared for learning at Aston University.

We are committed to delivering high quality teaching and support to give you the skills to thrive in business and the professions. We are constantly adapting to the changing needs of our students and the wider society, and in keeping with the University's progressive motto, 'Forward', we pledge to continue to do so.

Alison Levey

Alison Levey
Associate Pro Vice Chancellor (Students)

Aston Safezone App

We've launched a free safety and security app designed to optimise safety around campus for both students and staff.

Through its user-friendly interface, SafeZone enables students and staff to send location-based alerts via various electronic devices to Aston's Campus Safety Team by pressing a single button.

SafeZone can be used in instances where an emergency response is required, such as first-aid, support, or other emergency response, as well as general assistance. For more information and download links, please visit our [Campus safety webpage](#)

For non-emergency instances, but where there are safeguarding concerns regarding risk to children, young people, or adults, the University's [Safeguarding Concerns Policy](#) should be consulted.

Student Welfare

If you wish to seek support on behalf of a student for the listed services, or are concerned about the welfare of a student, you can let us know via our new [Student Welfare Support Request Form](#), which you can also find on aston.ac.uk/studentwelfare (further updates coming soon). These resources are also available for students seeking support for themselves.

Where possible, contact with the above services should be via the Support Request Form, to ensure the correct information is available for the referrer and the service(s). You can also contact the team on the **new email**: studentwelfare@aston.ac.uk or call them on 0121 204 5100. The inbox and phone line are monitored between 09:00 hrs and 17:00 hrs on weekdays only.

These services are **not** emergency services, so if you believe a student to be at significant risk of immediate harm, contact **999** and/or Campus Safety while on campus (0121 359 2922 or use the [Safezone app](#))

Report + Support

Aston University wants all members of our University community: students, staff and visitors to campus, to feel safe. Harassment of any kind is completely unacceptable, and we seek to make our community an environment where prejudice and socially unacceptable behaviours are never tolerated. Using the online webpage (<https://reportandsupport.aston.ac.uk/>) you can report incidents of harassment or other misconduct that you would like us to know about. If you provide your contact details a member of staff will make contact to discuss the support available to you and what you would like to happen next.

We use the data we collect from this system to better understand the issues impacting our University community, to monitor trends and inform our future actions.

You have the option of reporting your concerns anonymously or providing your contact details so that the University can contact you about your concern.

Student Services at The Hub

The Hub is the gateway to many support services that you may need to access during your studies. The team can answer general questions about your studies and student experience, provide information about service drop-in times and help you to access specialist services such as student advice, international advice and the finance team. We can also help you to access student welfare services which include, counselling, mental health and wellbeing support and the disability and academic support service.

The Hub is located on the upper ground floor of the main building. See [The Hub Webpage](#) for more details. You can contact the team on 0121 204 4007 or email thehub@aston.ac.uk

Academic Services

The Academic Services teams provide a range of administrative support services for students throughout their student journey. All the information you need is available on their webpages which you can access here [Academic Services | Aston University](#), including how to contact them and FAQ's.

The **Examinations Office** is responsible for the administration and timetabling of all university exams. See [The Examinations Office Webpage](#) for more details or contact exams@aston.ac.uk

The Chaplaincy Team

The Chaplaincy team is based in the **Martin Luther King Multi-faith Centre** at the heart of campus, providing a quiet place to drop in if you need someone to talk to, or if you are looking for some support. The Chaplaincy welcomes people of all faiths and none and can provide wellbeing support and guidance. See [The Chaplaincy Webpage](#) for more details or contact chaplaincy@aston.ac.uk or 0121 204 4729.

Employability Services

Discover what's possible with Careers and Placements

Aston's award-winning Careers and Placements team is here to help you prepare for your future, wherever it may take you. You can talk to them about:

- Exploring your career options
- Identifying your passions, skills and interests
- Gaining work experience to boost your employability
- Finding opportunities all over the world
- Getting support with CVs, applications, interviews, assessment centres and psychometric testing
- Further study.

[Find out more about the team and what they do.](#)

Aston Futures

[Aston Futures](#) is an online platform run by Careers and Placements where you can look for opportunities (whether that be part-time jobs, volunteering roles, project work, placements or graduate jobs), sign up for employability events, create job alerts, and book 1-to-1 appointments with their Placement Coordinators and Careers Consultants.

To get started, log in with your usual student login details, answer a few questions to set up your profile, and you're good to go.

Careers events and fairs

The team run a range of employability events throughout the year, including career fairs, workshops and employer sessions. These cover all sorts of topics to support you whatever stage of your career journey you're at.

To book onto any of these events or see what's coming up, head to [Aston Futures](#).

Where to find Careers and Placements

- **On campus:** the Centre is based in the Main Building, on the 1st Floor of South Wing. It's where you'll find their Careers Consultants, Placement Coordinators and JobShop team.
- **In your inbox:** you'll get regular emails from the team which will include upcoming events, current opportunities, careers advice and more.
- **On social media:** the team are on Instagram, Twitter, Facebook and LinkedIn so make sure to give them a follow.
- **On the Careers and Placements blog:** [their blog](#) features a range of inspirational, motivational and informative content written by students, graduates, employers and staff.
- **On the From Campus to Careers podcast:** [tune in](#) to pick up some tips, gather industry insights and get inspired for your own career.
- **On the world wide web:** [the Careers and Placements webpages](#) are packed with useful advice and resources to support you along your career journey. You can also access several [online tools](#) via their webpages which are designed to help you practise your skills and prepare for the world of work.

Contacting Careers and Placements

Call them on **0121 204 4757** (Careers) | **0121 204 4844** (JobShop)

Email them at careers@aston.ac.uk | jobshop@aston.ac.uk

The team are available from 9.00am-4.30pm, Monday to Friday, all year round.

Outreach opportunities

Aston's Outreach team provides exciting opportunities for students to take part in mentoring and tutoring with local students across Birmingham, including: Aimhigher - a mentoring programme for Years 8-10, Pathway to the Professions Programmes for Medicine, Healthcare and Engineering or Technology for Year 12s. Find out more at <https://www.aston.ac.uk/careers/ambassadors> or contact Outreach@aston.ac.uk

Student Ambassadors

This is a paid job opportunity at Aston University and is open to all current students to apply. During recruitment, priority is given to first years and should you wish this job role can last the whole time you study at Aston. Student Ambassador work is flexible to fit around your studies, gaining valuable skills and work experience as a result of taking part in the scheme.

As a Student Ambassador you will be working with young people, usually between the ages of 13 and 18, with the goal to inspire and encourage prospective students to consider higher education and studying at Aston University. The role is varied, and you can take part in a range of different activities as part of the scheme, such as Open Days, virtual events, interviews, various marketing activities and Applicant Visit Days.

Applications for this year will open 18th September 2023. For more information about getting involved visit <https://www.aston.ac.uk/careers/ambassadors>

Diversity and Inclusion

We believe that the diversity of our staff and student community is fundamental to creative thinking, innovation and intellectual challenge, and we are committed to creating an environment where diversity is celebrated and everyone is treated fairly.

We have ambitious diversity goals and an excellent record of achievement (such as meeting widening participation targets, and earning Athena SWAN awards). Please see our [HR Policies page](#) and [Inclusive Aston webpages](#) for more details.

If you have any questions about diversity and inclusion at the University please contact the Inclusive Aston team at diversity@aston.ac.uk.

Digital Services

Aston University has extensive Digital facilities with over 1,500 desktop computers specifically for student use, offering a range of networked software packages, database systems, modelling tools and computer-aided learning materials. We have also created WiFi Study Spaces around the campus that are open to students all the time. For students studying remotely we have a range of support available, including a Virtual Desktop Environment (VDI) providing access to a campus-based computers and the installed software which can be run on any personal device. For details and support on this please check the Solve portal <https://solve.aston.ac.uk> and search for 'vdi'.

To help you make the most of the IT facilities, we have created several guides and solutions which contains information on all the services provided including email, Printing and much more. You can view the guides on the Solve Portal <https://solve.aston.ac.uk>

WiFi is available across the campus and is called *_Aston Connect*. It is really simple to use - Just connect your phone, tablet or notebook and enter your computer login details when requested.

[The Digital Services Helpdesk](#) on the ground floor of Main Building is available from 8am to 6pm during term time and can help with any issue relating to your digital services or the operation of your uniCARD for building access.

Contact digital_helpdesk@aston.ac.uk or 0121 204 3445

Centre for English Language and Communication (CELCA)

CELCA specialises in English language use and effective communication in academic, professional and intercultural contexts. CELCA tutors can help students build their confidence, improve accuracy and fluency when using spoken and written English, pronunciation, writing for academic and professional purposes, giving presentations, and other skills such as seminar discussions or listening to lectures. The support is mainly aimed at international students; however, UK students are also welcome.

One-to-one tutorials are available throughout the year, online and on-campus, and can be booked via <https://www.aston.ac.uk/education/english/academic-english-tutorials>.

Webinars and self-access resources are available on Blackboard by searching for the Centre for English Language and Communication in Courses.

For more information visit [CELCA webpages](#) or email celca@aston.ac.uk.

The Learning Development Centre (LDC)

The LDC provides academic, maths and pastoral support for you throughout your studies at Aston through a range of activities including one-one appointments, taught sessions and peer-mentoring schemes. Services include tutorials and workshops on maths, academic writing, referencing and other study skills. For more information, visit the [LDC webpage \(aston.ac.uk/ldc\)](http://aston.ac.uk/ldc).

The Learning Development Centre is located on the first floor of the Library building.

Get Ahead

Our 'Get Ahead' programme is an engaging online learning platform aiming to give you the best possible start to your university life and studies. The programme offers a blend of flexible learning content and "live" online sessions to ensure that you are prepared for learning at Aston.

'Get Ahead' is available via our virtual learning environment, Blackboard (<https://vle.aston.ac.uk/>). You will need your Aston username and password to log in and get access to the wide range of resources available. For help in accessing Blackboard for the first time, visit our [Getting Started guide](#). When you log in to Blackboard you will see 'Get Ahead' listed in your courses.

Mentoring activities

The LDC offers a variety of mentoring schemes to enable students, alumni and professionals the opportunity to support the Aston student community, develop transferable skills, expand networks and share experiences.

To find out more about getting involved with mentoring please contact the team via mentoring@aston.ac.uk.

For more information about the LDC, study advice and resources available, please visit the [LDC web page](#) or contact ldc@aston.ac.uk or 0121 204 3040

Library Services

www.aston.ac.uk/library

Your Library

A warm welcome from all of us in the Library team. We look forward to meeting you during your time at Aston. We are committed to providing excellent service, access to a wide range of resources, and study spaces to suit your need. Whether you are on campus or further afield you'll find members of the team on hand to offer help and support.

Membership and access

Once you become a student at Aston you automatically become a member of the Library. Your uniCARD is your Library card and you will need it to enter the Library and borrow items.

You can keep an eye on your Library account by regularly [accessing your account online](#) and regularly checking your **Aston email**. We will contact you by email if a book you have borrowed has been recalled (there are fines on recalled items).

If you are a part-time or distance learning student or have a disability or additional need, you can ask the Library staff to [post books out to you](#).

Library building and study spaces

We have flexible opening hours, which are always displayed in the foyer and on the website. [Library Opening Hours - Aston University](#)

We have a wide range of study spaces so whether you need a space for quiet, silent or collaborative study you will find the space that works for you. You will also find additional study spaces in the Main Building.

Online library

Your Library has an extensive range of resources, including books, ebooks, journals and databases to support and enhance your studies. You will find your reading lists on Blackboard for each module of your course.

From the [Library home page](#) you can:

- link to Library Search to look for books, journals and e-resources in your subject area
- find our databases on the [A-Z Databases list](#)
- find out about Library services and facilities

You can find out how to access e-resources on the [accessing electronic resources page](#).

Help and support

For access to key resources for your subject areas and help with referencing, [check your subject LibGuide](#) – provided by your Information Specialist.

Our Information Specialists regularly provide training sessions to help you make the most of our resources and 1-to-1 appointments for tailored expert support.

If you have any questions about your Library, you can LiveChat with a member of the team between 09:00-17:00, post questions [via AsktheLibrary](#) email library@aston.ac.uk or call

0121 204 4525

Regulations

The [Library regulations](#) can be found on the Library website. (See Conditions of use).

Contact details:

Email: library@aston.ac.uk

Telephone: 0121 204 4525

Instagram, Twitter and Facebook: @AstonUniLibrary

<http://www.aston.ac.uk/library/>

University Student Rules, Regulations and Policies

Detailed information is available via the [A-Z of Academic Regulations and Policies](#), including the following important areas:

- Academic Appeals Procedures
- Disciplinary Regulations for Students
- Fixed-Time Assessment Regulations for Candidates
- General Regulations for Programmes
- Guide to Exceptional Circumstances
- Student Complaints Procedures
- Text-Matching Software Policy

Appeals, Complaints and Disciplinary Regulations

Information about appeals, complaints and disciplinary regulations is accessible via the web links below:

[Academic appeals webpage](#)

[Complaints procedure webpage](#)

[Disciplinary regulations webpage](#)

[Exceptional circumstances webpage](#)

External Examiner System

Information for Students about External Examining at Aston

Universities are responsible for the quality of the education they provide and for the academic standards of the awards they offer. External examining is one of the important checks on those standards.

External Examiners' reports are made available to students. To access the most recent External Examiners' reports for your programme please see your MAP home page in the Degree Programme information section.

The role of External Examiner does not include responding to individual student queries, and if you have any queries about an External Examiner's report, you should contact your student representative who will raise the issue with the University Programme Director or at a Student Staff Committee on your behalf.

Personal Tutoring

From the start of your studies, you will be allocated a named Personal Tutor, who is familiar with and/or closely involved with your programme.

Your Personal Tutor is an important part of a wider support structure as a source of information, guidance, and support. They are there to help you in becoming an active member of the Aston community and to provide a personal touchstone for support in study.

Further information about Personal Tutoring will be provided by your School of study. A copy of the Personal Tutoring Policy is available here: [Personal Tutoring Policy](#).

Blackboard Learn - Aston University's Virtual Learning Environment

Aston is committed to ensuring that you have access to the information and resources you need to support your learning, when you need it. Aston's virtual learning environment—Blackboard Learn—is available to all registered students and provides access to learning materials, resources, and key information to support your studies. It is where you can access information about learning, teaching and assessment activities, learning resources including recordings of teaching sessions, and actively take part in webinars and other online activities. You can configure alerts to ensure that you can access relevant updates about your studies and access feedback on your assessments.

You can login to [Blackboard at Aston](#) directly using your student ID and password or use any search engine for 'VLE Aston' or 'Blackboard Aston'. It should be the top search result returned. You will also find information in all on campus teaching rooms. A [mobile app](#) is also available for iOS and Android mobile devices.

You will find [additional information and guidance about Blackboard](#) when you log in, and links to information about Student Support Services and other Aston systems including [My Aston Portal \(MAP\)](#).

MyAttendance

When attending timetabled activities on campus, you are encouraged to 'check in' by placing your uniCARD on readers on entry to all your teaching sessions including lectures, seminars, tutorials, lab session etc. This ensures that your attendance is registered on system. You can view your attendance record [here](#).

Attendance at teaching sessions is highly recommended and ensures you benefit fully from the support and guidance the University offers.

Student Route visa students

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If you hold a Student Route visa 'checking in' to all timetabled sessions will ensure your attendance is accurately recorded. It also creates an automatic face to face engagement for you and will form part of your Student Engagement monitoring information for the UKVI.

You can find out more about how we monitor engagement [here](#).

Aston Students' Union

For many students, life at Aston revolves around the Students' Union (SU), the go-to place for making the most of your time here, helping you to have the best experience possible at University.

The SU offers loads of services including:

- Sports Clubs & Societies
- Opportunities to represent your peers within the University, locally and nationally
- Student Advice
- The Lounge Bar, The SU Shop and entertainment
- A space to socialise and study
- Prayer Facilities
- Accommodation advice and support (Aston Student Homes)
- Affordable student accommodation (The Green)
- Facilities for commuter students

Find out more on the [Aston SU website](#)

Contacts:

Atul Rana -Student Union President: president@union.aston.ac.uk

Kirsty Allan - Vice President Welfare: vp.welfare@union.aston.ac.uk

Juan Carlos Garcia Belza -Vice President Student Activities:
vp.studentactivities@union.aston.ac.uk

Adora Wong -Vice President Education: vp.education@aston.ac.uk

Taher Gadiwala – Vice President Communities vp.communities@union.aston.ac.uk

Welcome Desk 0121 204 4855 or su.reception@aston.ac.uk

Aston Student Voice

The Students' Union is a charity aiming to promote Aston students' rights and interests. Alongside the elected Student Officers, the Student Activities and Voice team is here to support the Student Voice:

- Promoting the Union's democratic processes, ensuring that the Union remains student-led;
- Supporting elected officers in delivering on their goals and projects;

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- Recruiting and developing the skills of Student Reps, to give you the tools to have a say on how your University is run;
- Delivering campaigns to promote student interests and wellbeing.

Your views and feedback on your course and the University are important; they can help the University enhance the quality of the student experience and make positive change. There are a variety of opportunities for you to provide feedback on your course from module evaluations to national surveys that seek to gauge your opinions.

The SU supports the Student Reps to represent your academic interests to the University and the SU. You can volunteer to be a Student Rep from the start of the academic year. There are no limits to who can be a Student Rep – all you need is a desire to improve the lives of others and the willingness to learn and develop in the role!

If you would like to find out more about the role of Student Reps or how the SU is representing your academic interests, then you can email your Vice President (Education) (vp.education@union.aston.ac.uk). You can also find out more by visiting the [Aston SU website](#).

We also hold termly Student Union Council meetings so you can feedback to us about how you think we are best representing you! You can learn more about what we do and why too.

For more information email union.voice@aston.ac.uk or see the [Aston SU website](#)

Clubs and Societies

The Student Activities and Voice team offers lots of fantastic opportunities for students to get involved and make the most of your time at Aston. You can make new friends and find ways to boost your CV, learn a new skill, continue a hobby, or learn something completely new.

Our Clubs and Societies are student-led, meaning they are run by students, for students (with some help from the Student Activities team along the way too). We have over 100 Clubs and Societies to choose from; if you don't see something for you, why not start your own? For more information and to see a full list of our student groups please visit <https://www.astonsu.com/activities/clubsandsocieties/>.

For more information email student.activities@aston.ac.uk or see the [Aston SU website](#).

Bar and Lounge

Our team welcomes you and invites you to spend time with us enjoying the best quality food and drink on campus.

We have a new mouthwatering food menu and a range of drinks from cocktails and mocktails to beers and ciders. We're open seven days a week on the first floor of the Students' Union. If you're looking for entertainment, we're showing all major sporting events on Sky and BT Sports, we have Pool Tables, card and board games, retro consoles, and music, all week around.

You can find more information about what we serve and what we have going on at www.astonlounge.com

SU Shop

The Aston Union Shop, on the Ground Floor of the SU, is dedicated to Aston students and their day-to-day life on the University campus. Whether you need good value stationery, a

cosy warm hoodie for cold nights or a quick bite to eat and drink in between lectures or touch points, we are here for you!

The Aston Union Shop sells a wide variety of essential items, including confectionery, stationery, greeting cards, clothing, branded gifts and much more. It also stocks tools for your studies such as lab books, lab coats, safety spectacles, USB sticks and batteries, as well as medications, toiletries, and other useful household products.

This is absolutely the go-to place for Aston University branded clothing, stationery and all things Aston University branded.

You can also browse our shop [online](#).

The Green - Student Accommodation & Community

The Green is an affordable student accommodation managed by your Students' Union with all-inclusive prices for 2023/24 starting from just £74.50 a week! Just a short 15-minute walk from Aston University campus, The Green is not just accommodation, it is a Community of Aston students managed by the Students' Union.

The SU has an office based on site at The Green. All of the accommodation is suitably furnished for students with space for socialising or studying. The communal areas of the properties are cleaned periodically by the on-site Housekeeper and there is a Handyperson to carry out day to day repairs. Senior Students who live on site act as Resident Wardens to provide support to the community. There is an onsite pay-as-you-go laundrette and some free laundrette tokens are provided each month. There is FREE high-speed Wi-Fi network (for up to eight devices) and the accommodation is monitored by CCTV with good lighting.

There is **FREE** on-street parking available to all residents and student residents have their own front door and post box which our student residents tell us they really value.

The Green is a vibrant and close-knit community like no other. Learn more [here](#).

SU Student Advice

Student Advice offers advice on a wide range of issues, study related or personal, and can refer you to specialist services if necessary. The advice team offers free, independent, and confidential advice with a focus on empowering you to make your own decisions. The advisers can provide support and representation at hearings and meetings with Aston University.

Our advice is:

- **Professional**
The advice team is experienced and trained in advice.
- **Free**
There is no charge for advice, support and representation.
- **Independent**
Aston Students' Union is independent from Aston University. We are a charity and company led by elected students.
- **Non-judgmental**
Our advice team aims to treat everyone with respect and courtesy. We offer a friendly and welcoming environment for all students.
- **Confidential**
Our advice team will not pass on any information that students share with us to anyone outside the service without permission. This includes Aston University.

SU Student Advice offers advice and support in a range of subject areas including:

- **Academic**
Advisers provide advice and support in relation to exceptional circumstance claims, course issues, leave of absence, examination boards, academic appeals, academic misconduct, disciplinary action, fitness to practise and complaints about the University. Advisers are able to accompany and represent students at University meetings.
- **Money**
Advisers provide money and budgeting advice. This includes advice on tuition fee issues and income maximisation including grants, bursaries, and applications to hardship funds. The service provides basic debt advice such as self-negotiation and dealing with creditors.
- **Housing/accommodation**
The advice team offers advice on housing rights and responsibilities. Advisers offer a Tenancy Agreement checking service, advice on disrepair, tenancy deposits, disputes with landlords and eviction.
- **Employment rights**
The advice team advises on employment rights issues including pay rights, time off, equality at work, disciplinary and grievance processes, and termination of employment.
- **Consumer**
The advice team advises on consumer issues such as the return or replacement of goods and issues with utility bills.
- **More**
The advice team can also signpost students to other specialist services e.g., sexual health, alcohol, and substance abuse.

Hate Crime Reporting

SU Advice is recognised by West Midlands Police as a third-party hate crime reporting centre.

Contact SU Advice

Ground floor, Aston Students' Union

0121 204 4848

advice@aston.ac.uk

Our Core Opening Hours are Monday to Friday 10.00 am to 4.00 pm

'Drop in' Sessions take place Monday to Friday 10:00 am to 12.00.

Aston Student Homes

Aston Student Homes is the official accommodation support service for Aston University students. We are here to support you throughout your accommodation journey. We can help you with your accommodation search and if needed refer you to an Adviser for housing rights advice. All properties advertised by us have gas, electric, EPC and HMO licences (if applicable) and comply with our property standards.

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If you have any queries, please don't hesitate to contact us: astonstudenthomes@aston.ac.uk or visit our website <https://www.astonsu.com/housing/astonstudenthomes/>

Be sure to follow Aston Students' Union on social media to see what events we have planned for you throughout the year! You can find us on [Instagram](#), [LinkedIn](#), [Twitter](#), [TikTok](#) and [Facebook](#).