

### Student Welfare

The Student Welfare directorate includes, but is not limited to, the following staff members:

<b>Academic Year</b>	<b>FTE Staff</b>	<b>Roles</b>
2015/16	2.5	Counselling Service Manager Counsellors (1.0 – split over part-time roles) Mental Health Advisor (0.5 FTE)
2016/17	2.5	Counselling Service Manager Counsellors (1.0 – split over part-time roles) Mental Health Advisor (0.5 FTE)
2017/18	4.0	Head of Wellbeing & Enabling Mental Health Advisor Cognitive Behavioral Therapist Counsellors Solution Focused Therapist
2018/19	4.6	Head of Wellbeing & Enabling Mental Health Advisor Cognitive Behavioral Therapist Counsellors Solution Focused Therapist Mental Wellbeing Practitioners
2019/20	6.6	Head of Wellbeing & Enabling Lead Mental Health Advisor Mental Health Advisor Cognitive Behavioral Therapist Counsellors Solution Focused Therapist
2020/21	6.6	Head of Wellbeing & Enabling Lead Mental Health Advisor Mental Health Advisor Cognitive Behavioral Therapist Counsellors Solution Focused Therapist
2021/22	7.6	Director of Student Welfare Lead Mental Health Advisor Mental Health Advisor Mental Health Specialist Cognitive Behavioral Therapist Counsellors Solution Focused Therapist
2022/23	15	Director of Student Welfare Deputy Director of Student Welfare (& Head of Student Support) Head of Mental Health & Wellbeing Head of Counselling Counsellors (5.5 FTE) Mental Health Specialists (3.0 FTE) Mental Health & Wellbeing Advisors (2.5 FTE)

In addition:

Academic Year	FTE Staff	Roles
2022/23	8.0	Head of Disability & Academic Support Deputy Head of Disability & Academic Support (Advice) Deputy Head of Disability & Academic Support (SpLD) Disability Advisors (4.0 FTE) Disability Support Coordinator

### Counselling

697 students requested Counselling appointments in the 2021/22 academic year. Of these appointments: 85.12% were face-to-face; 11.16% were online; and 3.72% were by telephone.

Available data from previous academic years is:

Academic year	Appointments
2015/16	381
2016/17	504
2017/18	601
2018/19	671
2019/20	679

As of 2022/23, there is currently no waiting list for Counselling. The current average waiting time from the point of request to an Initial Assessment appointment is 5-7 working days (dependent on student availability).

### Mental Health & Wellbeing

There were 1946 interactions with students relating to mental health & wellbeing in the 2021/22 academic year.

As of 2022/23, following receipt of the referral form, the information is reviewed by qualified and professionally registered Mental Health Specialists. Students are seen in a time frame deemed appropriate by the Mental Health Specialist. Students deemed to be at high risk and urgently in need of support are contacted with the goal of being seen within one working day of receipt. Students assessed as being in less immediate need are contacted in no more than five working days of receipt and seen within 10 working days of receipt (subject to availability of the student themselves).

### Disability & Academic Support

There were 5331 interactions with students relating to disability/specialist academic support in the 2021/22 academic year.

### Total budget for Student Welfare

The total budget for Student Welfare in the 2022/23 academic year is £1,448,179.00.

## Demographic information for students seeking Counselling Support

2019/2020 – Breakdown by ethnicity

Not Stated	15
Chinese	19
White	115
Black or Black British - African	103
Black or Black British - Caribbean	14
White - British	1
White - English	100
Asian Other	35
Asian or Asian British - Bangladeshi	20
Asian or Asian British - Indian	107
Other Black Background	5
Asian or Asian British - Pakistani	82

Arab	11
Mixed - White & Black Caribbean	8
Mixed - White & Asian	8
Other Mixed Background	13
Prefer not to say	9
Other Ethnic Background	14
Mixed - White & Black African	6
White - Irish	1
Not Known (UCAS code)	1

2019/2020 – Breakdown by gender

Male	233
Female	457

2018/2019 – Breakdown by ethnicity

Not Stated	12
Chinese	13
Other	1
White	87
Black or Black British - African	84
Black or Black British - Caribbean	20
Indian	4
White Other	1
White & Black Caribbean	1
White - English	142
Asian Other	26
Asian or Asian British - Bangladeshi	20

Asian or Asian British - Indian	133
Other Black Background	7
Asian or Asian British - Pakistani	93
Arab	6
Mixed - White & Black Caribbean	6
Mixed - White & Asian	8
Other Mixed Background	10
Prefer not to say	7
Other Ethnic Background	10
Mixed - White & Black African	6
White - Irish	2

2018/2019 – Breakdown by gender

Male	246
Female	452
Undisclosed	1

2017/2018 – Breakdown by ethnicity

White - British	174
Other White background	26
Chinese	14
Other Asian background	20
Other Ethnic background	12
Not known	5
Chinese	4
Other	2
Mixed - White and Black Caribbean	7
Asian or Asian British - Bangladeshi	11
Black or Black British - Caribbean	12
Black or Black British - African	66
Asian or Asian British - Pakistani	66
Mixed - White and Asian	7
Asian or Asian British - Indian	85
Other Mixed background	5
White - Irish	1
Mixed - White and Black African	4
Information refused	7
Other Black background	5
Black or Black British - African	9
Bangladeshi	8
Pakistani	4
Black or Black British - Caribbean	3
White - British	16
Black Other	3
Indian	16
White Other	3
White & Asian	1

2017/2018 – Breakdown by gender

Male	200
Female	386
Undisclosed	10

No previous demographic data is available.