Making Manager Requests in the Aston Staff Portal

As a manager you can use the Aston Staff Portal to request certain changes to your members of staff HR record or contract.

Please refer to the page for the specific request you are submitting and read carefully.

Approvals

Manager requests will go through an approval process before HR will action the request. The approval process will depend on the type of request you are making. Please submit manager requests early to allow time for all approvers to consider, and HR to process, the request before its effective date.

Timescales & Processing

All manager change requests which are approved before the payroll cut-off date (as indicated on the HR section of the intranet https://www2.aston.ac.uk/staff-public/hr/payroll-and-pensions) will be processed within the current month. If the instruction is received after the cut-off date, it will be processed the following month which will delay the change, this will not be reflected on the staff Portal until processed."

Externally Funded Posts

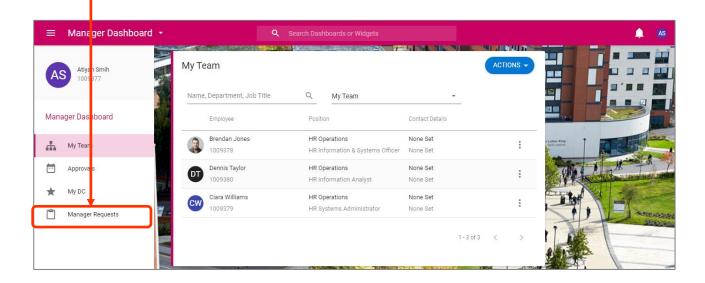
If your request is a pay affecting one and the post is externally funded, then the request will go to the Research Finance team for approval rather than the approvers stated in this guide.

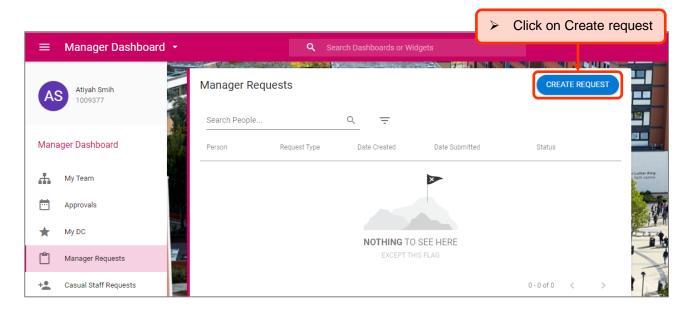
Contents

Adding a Manager Request	2
Viewing and tracking your Manager Request Progress	
Notification of Resignation	
On the spot recognition vouchers	6
Casual Worker Extension Request	7
Extending a Fixed Term Contract	8
Confirming the end of a Fixed Term Contract	9
Change of working pattern	
Change of Job Title	11
Increase in Hours	12
Decrease in Hours	13
Acting Up Allowance	14
Acting Up Allowance Extension	15
Honorarium	16
Honorarium Extension	17
Personal Relationship Declaration	18

Adding a Manager Request

From the Manager Dashboard, click on the Manager Requests tab





Now refer to the relevant guidance for the type of request you want to submit (page 4 onwards)

Viewing and tracking your Manager Request Progress.

After submitting your manager requests, you can use the Staff Portal to review the history of your requests and their status. These are what the different status' mean:

Submitted: You have submitted your request, and this is somewhere in the approval process

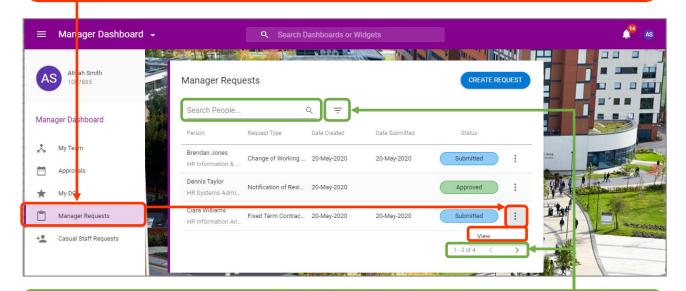
Rejected: An approver in the process has rejected the request

Approved: Your request has gone through the approval process and has been approved by

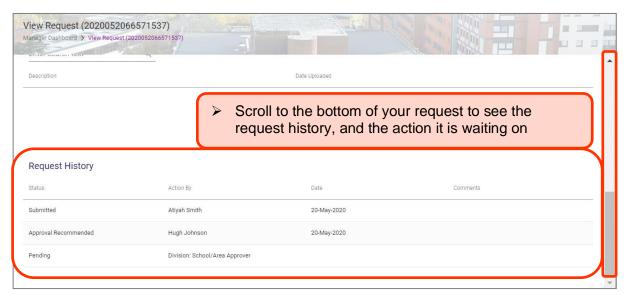
all approvers

Processed: Following approval, your request has been actioned by HR

- ➤ To view where your request is in the approval process, from the Manager Dashboard, click on the Manager Requests tab
- To view details of the desired request, click on the options button next to the request and select View



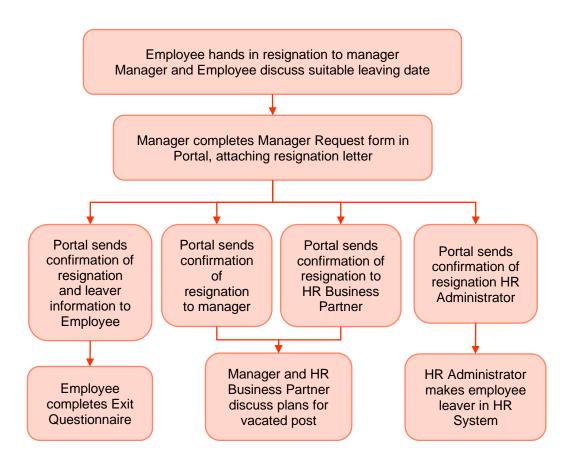
Search for your request by using the filter button to filter your requests by type or status, search by a person's name or just scroll through the pages to see requests you have made.



Notification of Resignation

- All <u>resignations</u> for permanent and fixed term contracts should be communicated to HR using this function. You should also attach any resignation letters you get from staff to your manager request.
- This function <u>should not</u> be used to communicate casual leavers or fixed term employees reaching the end of their contract.
- When you submit a resignation notification through Aston Staff Portal, this will trigger an automatic email to:
 - o Your Employee, confirming the leaving date and other leaver information
 - o You, confirming the information you have sent
 - Your HR Business Partner, confirming the resignation, leaving date, and your intentions for the vacated post
 - Your HR Administrator, confirming the leaving date and leaver data for input into the HR System and processing as a leaver

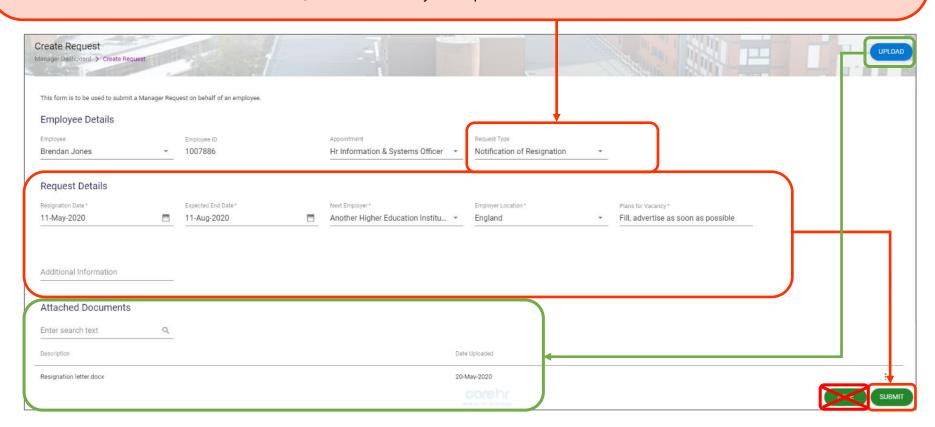
As the submission of resignation notification triggers automatic emails and the processing of your employee as a leaver, we ask that you only submit a resignation notification once you have agreed a leave date with your employee, and that you complete the Manager Request form as fully as possible.



- > Complete the manager request as below, giving as much detail as possible
- > Don't forget to upload the employee's letter / email of resignation

As the submission of resignation notification triggers automatic emails and the processing of your employee as a leaver, we ask that you only submit a resignation notification once you have agreed a leave date with your employee, and that you complete the Manager Request form as fully as possible.

Click Submit. Do not use the save button, this will not send your request.



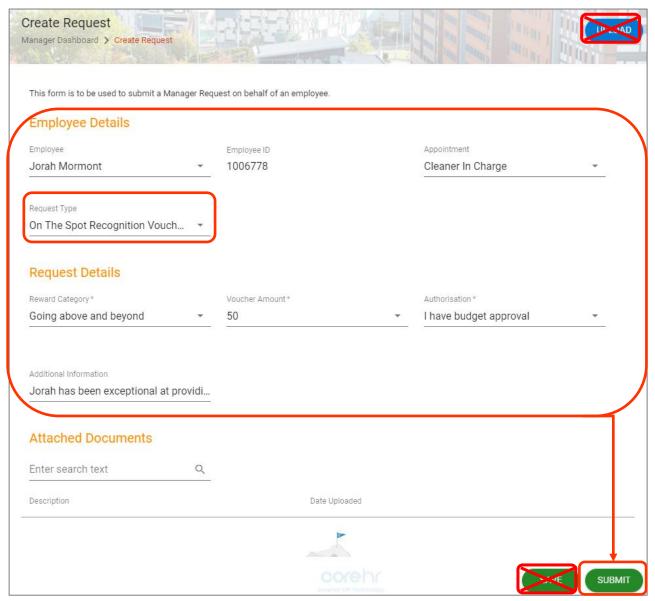
On the spot recognition vouchers

You can request vouchers for your direct reports via the Aston Staff Portal using the 'Manager Requests' feature. Vouchers can be awarded in £25 increments up to a maximum reward of £250.

If requesting vouchers for a staff member in a different department, or for a whole team, use the request form available from the Benefits and Rewards web page.

To request a voucher for a member of your team, complete the request form as below.

- Enter the Category you wish to reward your employee with a voucher for, the amount and select 'I have budget approval'. You also need to detail why the employee deserves the voucher in the Additional Information box.
- Click Submit. You will then receive an email to confirm your request and, and another email once your vouchers are ready for collection.



Casual Worker Extension Request

Casual worker extension requests are raised by the line manager and approved by the relevant approvers.

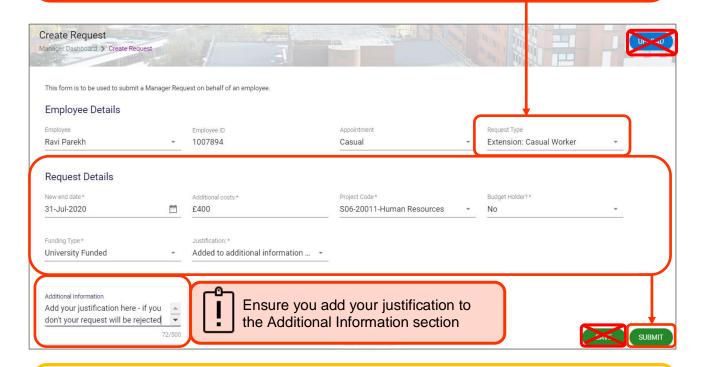
Managers can request to extend the appointment of their casual worker if it is current and the end date has not lapsed. We advise that the request is raised at the earliest possible time in order to obtain approvals prior to the original end date.

If your casual worker is no longer appearing in the team listing, this is due to the end date passing and you will need to raise a new 'Casual Staff Request' via the Aston Staff Portal.

Guidance on requesting casual workers and the general process for engaging casual workers is available on the HR section of the Staff Intranet.



- In the request details section, complete the details
- Submit your request
- **Casual extension requests that are externally funded will not require approval from the Dean/Head of Department or the Executive Team



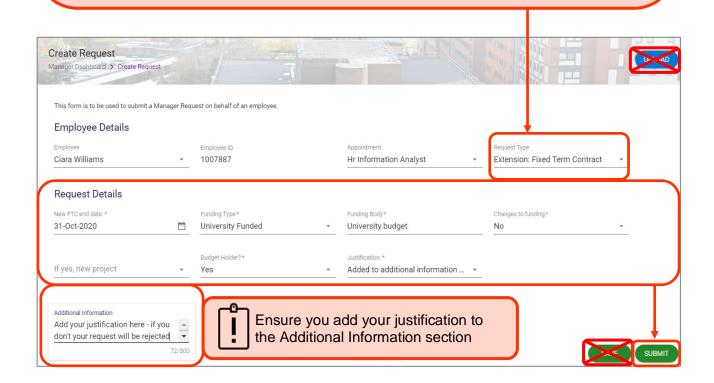
You will receive an email to confirm that your request has been submitted. The request will go to the relevant approvers. You will receive another email to confirm whether your request has been approved or rejected.

Extending a Fixed Term Contract

This is to be used to extend a member of staff on a fixed term contract beyond their original expected end date. As there are several stages to the approval process, please allow the appropriate timeframes in order for it to be processed on time and to ensure that their appointment is not automatically ended and they are taken off the system.



- In the request details section, enter the:
 - New end date for the fixed term contract
 - Whether the person's post is funded by the University or externally
 - Funding body (give funder name if externally funded, say University if not)
 - Whether there are any changes to funding, i.e. the project code
 - New project code, if this has changed
 - Whether you are the budget holder or not
 - Justification in the Additional Information field
 - Click Submit



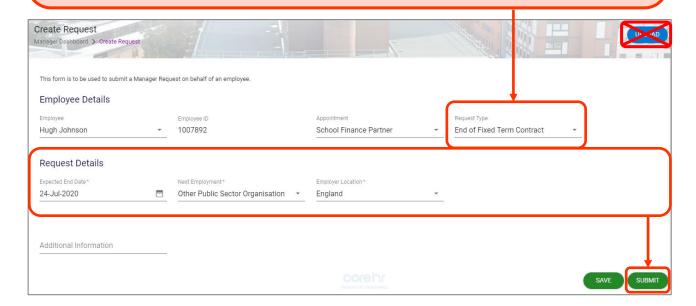
Confirming the end of a Fixed Term Contract

- When you have confirmation that an employee on a fixed term contract will be leaving, and not be extended, you will need to let HR know by a manager request.
- When you submit this manager request through Aston Staff Portal, this will trigger an automatic email to:
 - Your Employee, confirming the leaving date and other leaver information
 - o You, confirming the information you have sent
 - o Your HR Business Partner, confirming the leaving date
 - Your HR Administrator, confirming the leaving date and data for input into the HR System and processing as a leaver

As the submission of the manager request triggers automatic emails and the processing of your employee as a leaver, we ask that you only submit this request once you have agreed a leave date with your employee, and that you complete the Manager Request form as fully as possible.



- In the request details section, enter the:
 - End date
 - Where the employee is being employed next (where know)
 - Click Submit



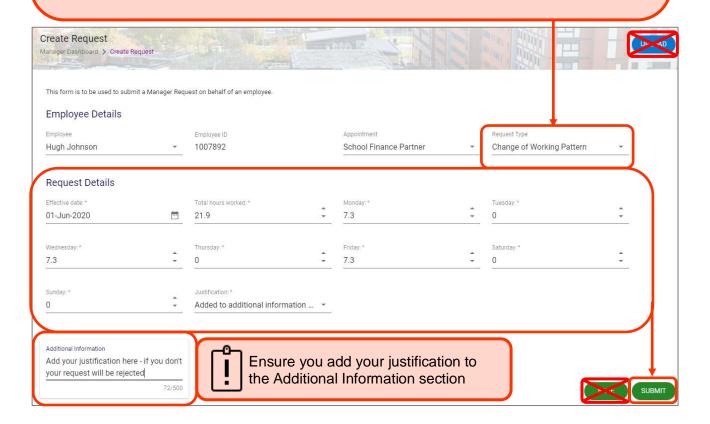
Change of working pattern

This should be used when the total number of hours per week are staying the same, but the working pattern has changed – i.e. days worked or hours per day changed. This is to ensure that portal is up to date with the work pattern and holiday entitlement is calculated correctly.

NB: If the change in working pattern is a result of a **flexible working** or **flexible retirement** request then **you should not use this manager request**. Submit the paper form direct to your HR Business Partner instead.

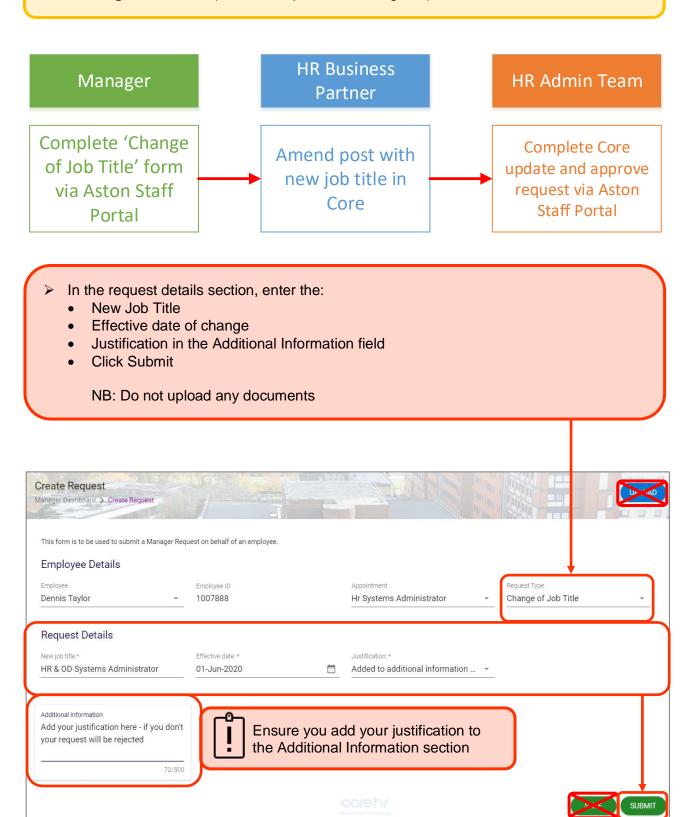


- In the request details section, enter the:
 - Effective date of the new working pattern
 - The number of hours to be worked each day in decimal format. A standard day is 7.3 hours (7 hours 18 minutes). Enter a zero for non-working days.
 - Justification in the Additional Information field
 - Click Submit



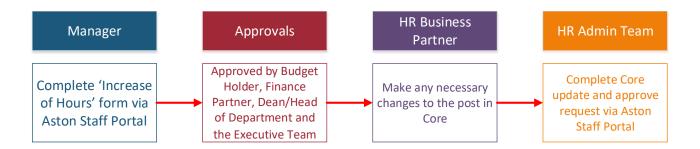
Change of Job Title

This should be used when there is an agreed change to the job title of an employee, with **no other changes** to the role (such as responsibilities or grade).

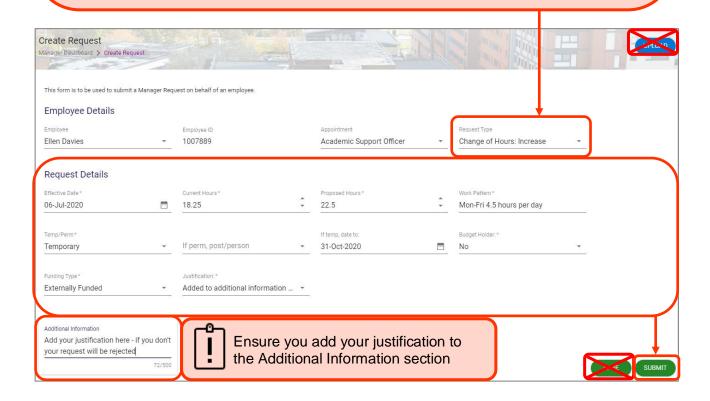


Increase in Hours

This is to be used for an increase to an employee's substantive hours for a fixed period or a permanent change.



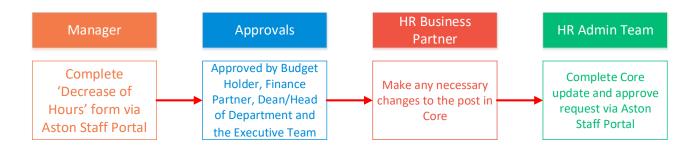
- In the request details section, enter the:
 - Effective date of the change in hours
 - Employees' current number of weekly hours
 - Proposed number of weekly hours
 - New work pattern. This should list each day to be worked and the number of hours each day. For example, 'Monday 5 hours, Wednesday 5 hours, Friday 5 hours'.
 - Whether this is a permanent or temporary change, and then the relevant details
 - Whether you are the budget holder or not
 - Whether the person's post is funded by the University or Externally
 - Justification in the Additional Information field
 - Click Submit



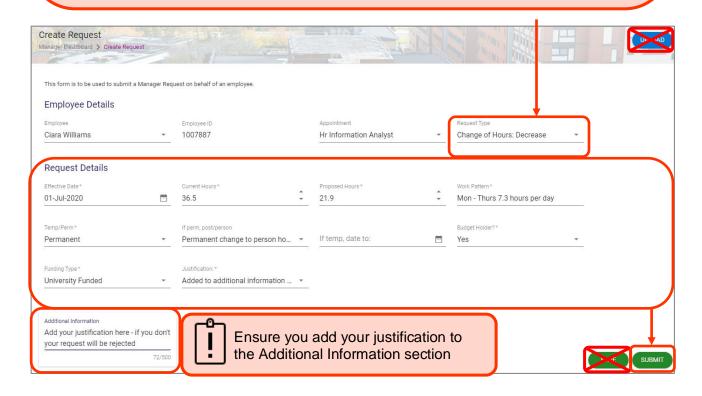
Decrease in Hours

This is to be used for a decrease to an employee's substantive hours for a fixed period or a permanent change.

NB: If the decrease in hours is a result of a **flexible working** or **flexible retirement** request then **you should not use this manager request**. Submit the paper form direct to your HR Business Partner instead.

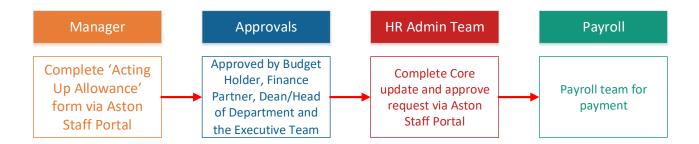


- In the request details section, enter the:
 - Effective date of the change in hours
 - Employees' current number of weekly hours
 - Proposed number of weekly hours
 - New work pattern. This should list each day to be worked and the number of hours each day. For example, 'Monday 5 hours, Wednesday 5 hours, Friday 5 hours'.
 - Whether this is a permanent or temporary change, and then the relevant details
 - Whether you are the budget holder or not
 - Whether the person's post is funded by the University or Externally
 - Justification in the Additional Information field
 - Click Submit
 - NB: Do not upload any documents

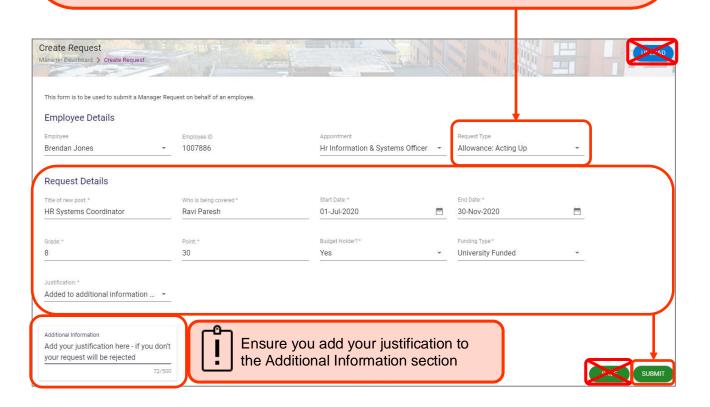


Acting Up Allowance

This should be used when a staff member is covering additional duties and responsibilities for another post rather than their substantive one.

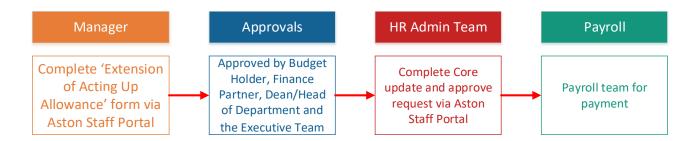


- In the request details section, enter the:
 - Title of the post the employee is acting up into
 - Name of the employee they are covering (if this is currently a vacant post, say so)
 - Start and end date for the allowance
 - New grade and point the employee is to be paid on
 - Whether or not you are the budget holder
 - Whether the post is funded by the University or Externally
 - Justification in the Additional Information field
 - Click Submit

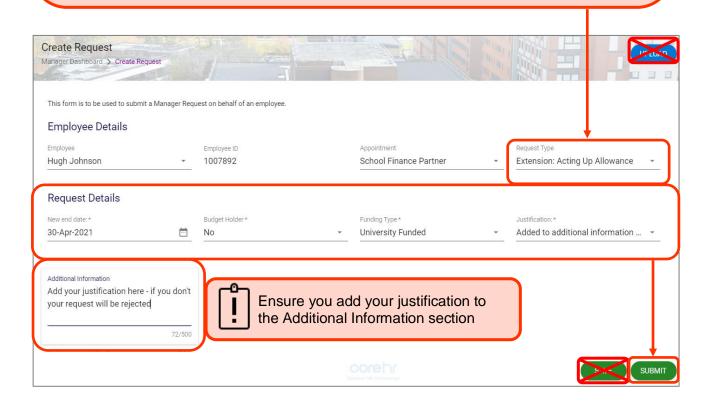


Acting Up Allowance Extension

The Extension of Acting Up allowance form should be completed when the end date is the only change for the same post, if any other details have changed please complete a new request form.

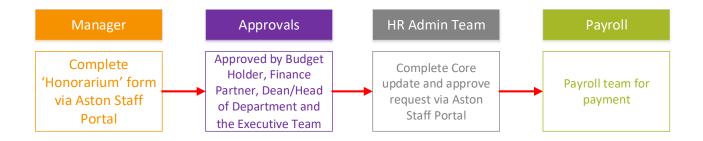


- In the request details section, enter the:
 - New end date for the allowance
 - Whether or not you are the budget holder
 - Whether the post is funded by the University or Externally
 - Justification in the Additional Information field
 - Click Submit

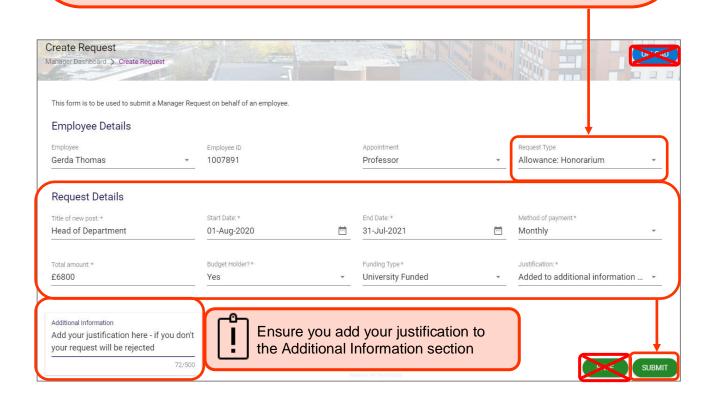


Honorarium

This is a monetary allowance awarded in conjunction with an Appointed Officer role.

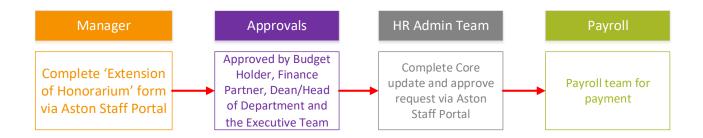


- In the request details section, enter the:
 - Title of the Appointed Office the employee is undertaking
 - Start and expected end dates of the appointment
 - Whether the honorarium is to be paid as a one off lump sum or monthly in their salary
 - Total amount to be paid (either as a lump sum, or the annual amount if paid monthly)
 - Whether or not you are the budget holder
 - Whether the post is funded by the University or Externally
 - Justification in the Additional Information field
 - Click Submit

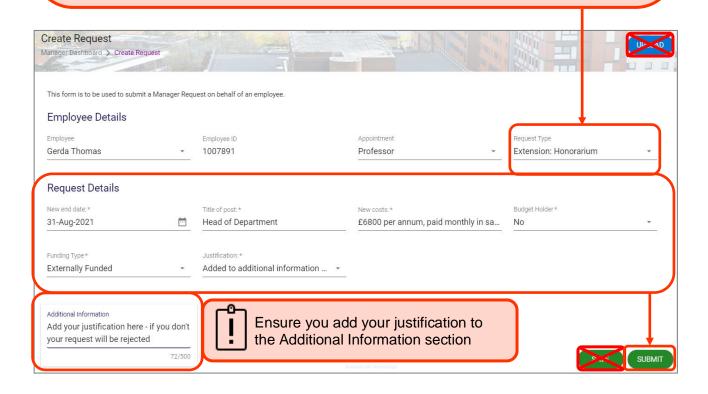


Honorarium Extension

The Extension of Honorarium form should be completed when the end date is the only change for the same post, if any other details have changed please complete a new request form.



- In the request details section, enter the:
 - New end date for the Appointed Office / honorarium payment
 - Title of the Appointed Officer post
 - New costs. Include whether this is a lump sum or paid monthly
 - · Reason for the extension
 - Whether or not you are the budget holder
 - Whether the post is funded by the University or Externally
 - Justification in the Additional Information field
 - Click Submit



Personal Relationship Declaration

This should be used by managers to inform HR of any personal relationships that exist both personally and professionally.



- In the request details section, enter the:
 - Name of Person the employee has a personal relationship with
 - College / Department
 - Relationship Status
 - If 'other' is selected for Relationship Status, complete the field 'Specify Other'
 - Enter any additional information

