**Student Support and Services at Aston University**

<http://www.aston.ac.uk/current-students/>

**Hub Reception**

The Hub is located on the ground floor of the main building and can be used on a drop in basis, but, to ensure an advisor is available to speak to you it is best to arrange an appointment.

The Hub is your first port of call for advice on a number of issues. If you don’t know where to go try the Hub.

**Email:** [thehub@aston.ac.uk](mailto:thehub@aston.ac.uk)

**International queries email:** [issu@aston.ac.uk](mailto:issu@aston.ac.uk)

**Phone:** 0121 204 4007

**Opening times:** 9.30am – 5pm Monday, Tuesday, Thursday, Friday

10am – 5pm Fridays

(In holiday periods The Hub is open from 10am – 4pm Monday to Friday)

**Counselling and Wellbeing**

The Counselling and Mental Wellbeing Team are based in Room 21 on the upper ground floor, Main Building, opposite the IT Helpdesk.

The Counselling and Mental Wellbeing Service offers support from qualified counsellors/psychotherapy practitioners and those in training. Whether you are just embarking on your life at University or you are further along with your academic studies, we can help you work through the issues that are troubling you.

**Email:** [counselling@aston.ac.uk](mailto:counselling@aston.ac.uk)

**Phone: 0121 204 4007**

**Martin Luther King Multi-Faith Centre**

The MLK Multi-faith Centre is situated in the centre of campus, near the Library entrance, and caters for those of all faiths or of none. The Chaplaincy team is experienced at listening and offering pastoral and spiritual guidance, prayer, support and friendship. Care and support is offered to all, regardless of background.

**Email:** [Chaplaincy@aston.ac.uk](mailto:Chaplaincy@aston.ac.uk)

**Phone:** 0121 204 4729

**The Enabling Team**

A confidential advice and support service, committed to assisting students with additional needs, to live, study and enjoy student life as independently as possible, from application through to graduation.

Appointments can be made via the hub but for more information get in touch by:

**Email:** [enablingteam@aston.ac.uk](mailto:enablingteam@aston.ac.uk)

**Phone:** 0121 204 4007

**In person at drop-in sessions:**

* Wednesday 2pm – 4pm – ABS & LSS with Deb in MB615a (inside staff reception area)
* Tuesday 2pm – 4pm & Thursday 10am – 12pm – EAS and LHS with Toby in EAS reception, 1st floor main building

**Financial Assistance Unit**

The Financial Assistance Unit provide financial support to current Aston University students via a number of different funds, trusts and bursaries.  If you would like to make an appointment to discuss your needs please contact the Hub.

**Email:** [fau@aston.ac.uk](mailto:fau@aston.ac.uk)

**Phone:** 0121 204 4007

**Careers+Placements**

The Careers+Placements team are here to support you from your first year right through to graduation and up to three years beyond. The ultimate aim is to support you with your career planning and give you access to skills and experience to help increase your employability.

**Email:** [careers@aston.ac.uk](mailto:careers@aston.ac.uk)

**Phone:** 0121 204 4757

**Opening times:** 9am – 4.30pm Monday to Friday all year round

**The JobShop**

The JobShop is located on the first floor of the Students Union Building. The team source part time vacancies with local employers and advertise these on Aston Futures. The JobShop is also available to offer CV, application and Interview advice and support.

**Email:** [jobshop@aston.ac.uk](mailto:jobshop@aston.ac.uk)

**Phone:** 0121 204 4844

**Opening times:** 10am – 4pm Monday to Friday

**Student Recruitment & Outreach**

The student recruitment and outreach team provide opportunities for students to undertake outreach work in local primary and secondary schools. The schemes are a great way to give back to the local community whilst enhancing your university experience and making you more employable.

**Email:** [outreach@aston.ac.uk](mailto:outreach@aston.ac.uk)

**Sport Aston**

Sport Aston offer a range of facilities to stay active while studying at Aston University. From swimming and gym use to the outdoor recreation centre Sports Aston has everything on offer when it comes to physical activity and exercise.

**Email:** [sportsenquiries@aston.ac.uk](mailto:sportsenquiries@aston.ac.uk)

**Phone:** 0121 204 4623

**Learning Development Centre**

The Learning Development Centre is there to help you with all aspects of academic skills, keep on top of your studies and maximise your potential.

**Email**: [ldc@aston.ac.uk](mailto:ldc@aston.ac.uk)

**Phone:** 0121 204 3040

**Opening times:** 10am – 5pm, Monday to Friday (term time)