

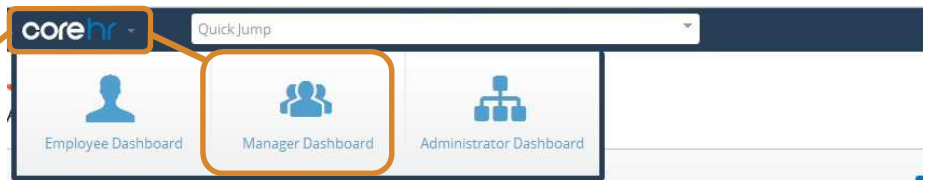
Portal Quick Guide: Part 1 - Entering Sickness Absence

This is intended as a quick reference guide for sickness absence entry. Please refer to the full guidance for more information.

In this example, Jools Rogers has called in sick with a cold on 23 May 2016. She is hopeful that she will be recovered enough to be back at work the next day. This is how you would record the sickness absence on Portal:

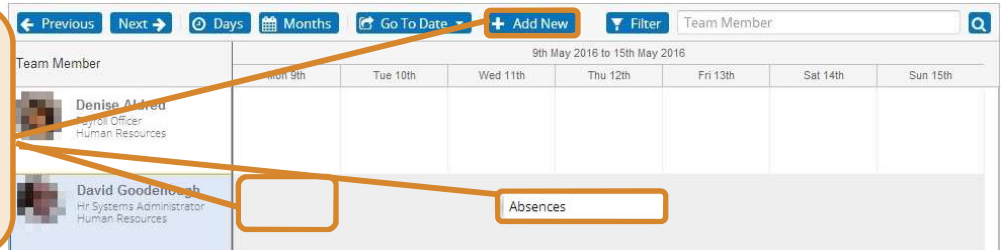
1

From the Manager's Dashboard, choose Team Scheduler.



2

Double click on the day in the employee line that you wish to record your absence OR right click and select 'Absences' OR click the 'Add New' button.

A screenshot of the 'New Absence Record' form. The form is divided into several sections. The 'Absence Detail' section includes fields for 'Employee' (Jools Rogers), 'Start Date' (23/05/2016), 'End Date' (23/05/2016), 'Leave Type' (Certified Sick Leave), and 'Appointment' (Hr Systems Administrator). There are also radio buttons for 'Part Day Leave' (Yes/No) and 'Open Ended' (Yes/No). The 'Additional Information' section includes a 'Reason' dropdown menu (Cold/Cough/Influenza) and a 'Narrative' text area (Had a cold). At the bottom, there are buttons for 'Delete', 'Close', and 'Save'.

Note: There are certain types of absence that you will need to notify your HR Advisor about. Refer to the full guidance for more details.

In the New Absence Record screen, enter and check the details and click Save.

Remember

- *Uncertified sickness* is before your employee returns to work/sends in medical certificate.
- Always enter an end date/expected end date for an absence
- The last day of your employee's absence is the day before they returned to work, regardless of whether this is a day the employee would normally work.
- If the employee was off for half a day, select yes to 'Part Day Leave' and chose ½ day segment and either AM or PM depending on when your employee was absent.

3

Portal Quick Guide: Part 2 - Updating Sickness Absence

This is intended as a quick reference guide for updating sickness absences. Please refer to the full guidance for more information.

In this example, the employee was off sick with a cold on Wednesday 13 April. He is now back at work and you have had your return to work meeting with him. This is how you would update the sickness absence on Portal:

1 Go to the Team Scheduler from the Manager's dashboard (see over if help is needed).

2 Use the navigation buttons to find the previously entered absence for this employee. Double click on the absence to open it.

The screenshot shows the 'Team Scheduler' interface. At the top, there are navigation buttons: 'Previous', 'Next', 'Days', 'Months', and 'Go To Date'. Below these is a search bar with 'Team Member' and a search icon. The main area is a calendar grid for the period '11th April 2016 to 17th April 2016'. The columns represent days from Monday to Sunday. Under the 'Wed 13th' column, there is an absence entry for 'David Goodenough' with the type 'Sick (C)'. A red box highlights this entry. To the left, a list of team members is visible, including Denise Aldred and David Goodenough.

3 In the Edit Absence Record screen, check and update the details and click Save.

Remember

- *Certified sickness* should be chosen now that your employee has returned to work.
- The last day of your employee's absence is the day before they returned to work, regardless of whether this is a day the employee would normally work.
- In the Return to Work Meeting section, check the Interview Completed box to confirm you have had the meeting.

The 'Edit Absence Record' form contains the following details:

- Absence Detail:**
 - Employee: Alice Green
 - Start Date: 26/01/2015
 - End Date: 27/01/2015
 - Leave Type: (Time) Certified Sick Leave
 - Appointment: Hr Administrator
 - Open Ended: Yes (selected), No
- Additional Information:**
 - Reason: Cold/Cough/Influenza/Ear, Nc
 - Narrative: This is not mandatory but you can use this to record any notes on the absence, particularly if the sickness absence falls into the 'Other/Not Given' or 'Multiple Reasons' categories. Please note, under Data Protection the employee may request to see the data we hold so please keep this factual.
- Return to Work Meeting:**
 - Work Related:
 - Interview Completed:
 - Interview Notes: Use this space to record any notes about the return to work interview/meeting. This may be useful if the employee has been off for a long time/has restricted duties/needs adjustments. Please note, under Data Protection the employee may request to see the data we hold so please keep this factual.

At the bottom of the form, there are buttons for 'Save', 'Delete', and 'Close'. A red box highlights the 'Save' button.

Note: There are certain types of absence that you will need to notify your HR Advisor about. Refer to the full guidance for more details.